Details | Issues | Interests | Options | Outcome

Your Issues
Other's Issues
Step Completion

Please specify and prioritise the issues

Write down any issues that have come up,then pick the one that is the most important or pressing, and drag it to be at the top of the list.
This process can apply to one issue only, if the other issues big, they will need to be addressed via a separate process.

Please attach any relevant photos or documents using the button to the right

?

1. My clothes were damaged
2. I should not be paying for the excess
3. Took ages to get the Body Corporate to agree to claim from insurance
4. there is wall damage

Type a new item here... Add

How to add, remove and re-order items ?

Prioritise items by clicking on the cross symbol,
drag the item to the relevant position and drop it (release the mouse).
Add a new item by Typing it in the last box (the one with 'Type a new item here...'), and click the ADD button.
To delete an item: simply empty it, the system will delete it.

Help
Files
Chat
Tips

Home › process6

Details | Issues | **Interests** | Options | Outcome

Help

Your Interests

Other's Interests

Step Completion

What outcomes would you like for yourself?

In this step you are asked to shift your focus from the issues and positions to the underlying interests.

Examples

Files

Chat

Tips

Your interests:

1. **Not being ripped off**
2. Getting something back for all my body corporate levies
3. Short of cash
4. Not having this problem happen again
5. I don't want to antagonise the committee
6. Getting the same treatment as jessica did

Type a new item here...

Add

What do you think are the other party's interests?

1. **Protect the Body Corporate budget**
2. Keep good relationship with the committee
3. Not appear to favour anyone

Type a new item here

Details | Issues | Interests | **Options** | Outcome

Help

- Brain Storm Option
- Evaluate
- Step Completion

Files
Chat
Tips

Options

In this step you are asked to brain storm possible solutions (think scenarios), where the **key issues and mutual interests** of all parties have been addressed.
The top recorded issue and interest is as follows:

JamesD

Issue: I should not be paying for the excess

Interest: Not being ripped off

All Issues | All Interests

OWENS

Issue: JamesD should pay for the excess

Interest: Keep committee happy

All Issues | All Interests

- I should not be paying for the excess
- Took ages to get the Body Corporate to agree to claim from insurance
- There is wall damage

Op

Ent

Think about IDEAS and write them down without judgment. You will get a chance to evaluate how good each options is later on, so for now: just type them in...
Try to come up with at least two options/solutions for each one of your interests. You can edit options you have entered, but not options that were entered by others.

1. Find out exactly where the leak was
2. Check what has happened before suggest committee do similar
3. Suggest committee decide to share excess between body corporate and owner
4. Call committee meeting to let committee decide what body corporate should pay
5. get an extension on payment of next levy
6. Pay the excess
7. pay half the excess
8. the body corporate pay it

Details | Issues | Interests | Options | Outcome

Help

Brain Storm Option
Evaluate
Step Completion

Below are all the options suggested by you and by the other party.
Please evaluate each option and give it a vote between 1 and 10, 10 being the best option(s).
The other party will NOT see your voting.

Evaluate the Options:

Your Rating	Option
4 out of 10	Find out exactly where the leak was
2 out of 10	Check what has happened before suggest committee do similar
7 out of 10	Suggest committee decide to share excess between body corporate and owner
9 out of 10	Call committee meeting to let committee decide what body corporate should pay
9 out of 10	get an extension on payment of next levy
4 out of 10	Pay the excess
6 out of 10	pay half the excess

Details | Issues | Interests | Options | Outcome

Help

Conclusion Tab Content here

- Evaluate Options
- Conclusion
- Record and Download

The top 4 options:

The system has weighted your options and the voting of all parties (including the BCCM officer). See below a list the options that appear to be the most likely to be a basis for an agreement.

★★★★★ Pay the excess

★★★★☆ make sure the excess is dropped to $200 for future claims

★★★★☆ get an extension on payment of next levy

★★★★☆ Suggest committee decide to share excess between body corporate and owner

Actions:

What would need to happen for the top option to work for you? ?

Add New Action

Action	JamesD	OWENS	Options
OWENS : provide copy of insurance report to JamesD	✓	?	
OWENS : look at plumbers report, if pipe was common property then ask the committee to resolve the body corporate pay all the excess – if not, ask the body corporate to pay half the excess.	☐ Accept	✓	
JamesD : provide report from plumber	✓	?	
JamesD : provide request to committee that the body corporate pay excess	✓	✓	
OWENS : obtain at least 2 insurance quotes for owners to consider at the next meeting – one with a $200 excess and the other with a $1,500 excess	✓	✓	